PREAMBLE

Extended Housing, Inc. is a non-profit housing development corporation and contract agency of the Lake County Board of Alcohol, Drug Addiction, and Mental Health Services (ADAMHS). Extended Housing, Inc. serves as the developer of Lake County ADAMHS Board's permanent housing for its' clients.

Extended Housing, Inc. maintains ownership of completed apartment buildings and provides property management services. In addition, Extended Housing provides homeless outreach services and manages several rental subsidy programs. All mental health and supportive social services are provided by case managers employed by county mental health center/agencies and any staff assigned to work in the community.

As a contract agency of the ADAMHS Board, Extended Housing, Inc. is committed to adherence to provisions of the Client Rights Policy of the Lake County ADAMHS Board that follows.

CLIENT RIGHTS

LAKE COUNTY BOARD OF ALCOHOL, DRUG ADDICTION
AND MENTAL HEALTH SERVICES
CLIENT RIGHTS POLICY

For clients of our services certified by the Ohio Department of Alcohol and Drug Addiction Services, Extended Housing, Inc. recognizes, protects and promotes the following rights;

1. The right to be treated with consideration and respect for personal dignity, autonomy and privacy;

2. The right to receive services in the least restrictive, feasible environment;

3. The right to be informed of one’s own condition;

4. The right to be informed of available program services;

5. The right to consent to or refuse any service, treatment or therapy;

6. The right to participate in the development, review and revision of one’s own individualized treatment plan and receive a copy of it;

7. The right to freedom from unnecessary or excessive medication, unnecessary restraint or seclusion;

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8. The right to be informed of and the right to refuse any unusual or hazardous treatment procedures;

9. The right to be advised of and the right to refuse observation by others and by techniques such as one-way vision mirrors, tape recorders, televisions, movies, or photographs;

10. The right to consult with an independent treatment specialist or legal counsel, at one’s own expense;

11. The right to confidentiality of communications and personal identifying information within the limitations and requirements for disclosure of client information under state and federal statues laws and regulations;

12. The right to have access to one’s own client record in accordance with program procedures.

13. The right to be informed of the reason(s) for terminating participation in the program;

14. The right to be informed of the reason(s) for denial of a service;

15. The right not to be discriminated against for receiving services on the basis of race, ethnicity, age, color, religion, sex, national origin, disability or HIV infection, whether asymptomatic or symptomatic, or AIDS;

16. The right to know the cost of services;

17. The right to be informed of all rights;

18. The right to exercise one's own rights without reprisal;

19. The right to file a grievance in accordance with program procedures; and

20. The right to have oral and written instructions concerning the procedure for filing a grievance.

To protect and enhance the rights of those who apply for, or receive mental health services, the Alcohol, Drug Addiction and the Mental Health Board has developed a Grievance Procedure that addresses the alleged denial or abuse of Client Rights. Extended Housing, Inc is committed to following this Grievance Procedure. I have received a copy of my Client Rights.

________________________________________________________________________
NAME                                      WITNESS

________________________________________________________________________
DATE                                      DATE

Revised March, 2012